



## Meet our new Minster Team Members!

Minster has had an incredibly successful year, following on from our 40th birthday celebrations and our Pegasus Midland Partner of the Year accreditation, and we are thrilled to introduce our new team members to the Minster Team.

**Amy - Account Manager:** Hi, my name is Amy and I have recently joined Minster Micro as an Account Manager. I will be assisting Paul to pro-actively look after our wonderful existing customers. I hope my 7 years IT experience working for a software vendor will bring a friendly supportive approach to customers.

My time here so far has been exciting, everyone has helped me so much and welcomed me with open arms and I am looking forward to meeting more customers.

**Len - ERP Consultant:** Hi, my name is Len and I recently joined Minster's team as an ERP Consultant. I have over 30 years of experience in providing IT services externally as a project/account manager and then internally as an IT Manager for a distribution company.

From my initial meetings in the interview process to the present day; everyone is extremely professional, helpful and customer focused and once

I have settled into my new role I hope to add value to the team, the business and of course to our customers.

**Mark - Systems Engineer:** Hello, my name is Mark and I am the newest addition to the Hardware Support division. I have been working in IT for the past 8 Years and I have previously managed an internal IT department for a company with 120 Users. I am also a massive petrol head!

My current responsibilities include speaking with customers to fix issues that arise on site as well as looking after the Remote Monitoring Dashboard to ensure all of the servers and computers are reporting correctly. The team here are fantastic and always supportive, and everyone are more than happy to help!

*We look forward to working with our new additions and meeting you all in the future!*



L-R Amy, Len and Mark

## Improve your business with Opera 3 and Business Intelligence

In today's modern business environment, it's paramount for a company to work seamlessly and efficiently. As a provider of IT software and systems for over 40 years, we take pride in the products that we offer and have countless customers who have reaped the benefits from the business intelligence tools that are available in our flagship product, Pegasus Opera 3.

**What is Opera 3?** Pegasus Opera 3 is ERP software that has the ability to adapt according to your business needs. The integrated software solution allows fluidity to evolve with the ever-changing requirements of your business whilst also allowing room for growth. Opera 3 has varying additional products for full integration such as Payroll and HR, eliminating the need for separate finance, CRM and supply chain systems.

Opera 3's business intelligence tools allow you and your employees to have quick access to a complete view of your business. One of these key tools is the

intuitive award-winning XRL reporting tool which allows seamless integration between your Microsoft Excel spreadsheets and Opera 3.

When using XRL, connections can be created with your live Opera 3 data as well as the cells in your spreadsheets, so that reports (such as your profit and loss and balance sheets) are constantly met with accurate and up to date information.

Pegasus' integrated business intelligence tools are an effective way to fulfil your business reporting requirements whilst also saving you and your business time and money ultimately. Take the effort and time out of manually inputting your data and get back to what you ultimately want to do – growing and developing your employees and company.

*To speak to our team today about upgrading the way you operate your business and to transform the way your team work, please speak to our sales team today at [sales@minstermicro.co.uk](mailto:sales@minstermicro.co.uk) or 01562 68211.*

## Minster Fundraising!

On the 15th September 2019, our Sales Manager Paul Taylor ran the Worcester City Run 10 kilometre run to raise money for one of our customers, Onside Advocacy.

Onside Advocacy is a fantastic charity that provides help and support services to vulnerable adults living in the Worcestershire area, and we were more than happy to support their amazing charity by contributing to their Just Giving page.

Paul managed to raise a whopping £595, exceeding his original goal of £500!

We are so pleased for Paul, and we would like to give a massive thank you to all that got involved and generously donated.

If you would still like to contribute and donate to Onside Advocacy's Just Giving page, please visit:

<https://www.justgiving.com/campaign/WorcesterCityRunForOnside>

## Apprentice Achievements!

Minster always want to encourage their employees to challenge themselves to the best of their ability within each individual role.

Our latest Apprentice Morgan has shown this by recently completing his IT Professional Apprenticeship with flying colours, as well as now a permanent addition to the Minster team as a Junior Engineer!

We are so proud of the growth that our team are constantly striving for - whether it be assisting our customers with support calls or projects, and we eagerly await to see many more of the Minster teams achievements!



## Discover a flexible Payroll and HR system that fits your Business with Opera 3

Payroll software is an essential tool for modern day businesses that allows you to manage employee data such as salaries, taxes, deductions and pension contributions accurately and efficiently. It can also process direct pay slip deposits, generate tax forms and process the correct amount of deductions according to each employee with ease.

In today's fast paced working environment, it can be difficult to keep up with the ever-changing payroll legislations as well as the day-to-day employee absences. This can not only be confusing but also very time consuming. Pegasus Opera 3's payroll is fully compliant with HMRC PAYE and RTI recognition, and fully caters for submissions of real-time data and pension auto enrollment.

Opera 3's Payroll & HR software eliminates employer confusion with their innovative tool catered to suit the needs of all various businesses. The module eradicates all the need of paper-based systems and is more accurate and significantly faster than its counterparts, allowing employers to customise any given pay slip to the needs of the employee.

Using Opera 3, regardless of the size of your company, you can be assured that your employees will be provided with the correct pay slips that can be emailed, printed or accessed via a mobile device. Most importantly, it allows you to get back to the objective that matters most – running your company.

To speak to the team today about equipping your business with Pegasus' award-winning Payroll & HR software, please contact the sales team for a demonstration on [sales@minstermicro.co.uk](mailto:sales@minstermicro.co.uk) or 01562 68211 for a quote today.



Thank you for reading, look out for our next newsletter this Winter!

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