



IT SUPPORT SOLUTIONS

**REDUCE PHONE
COSTS AND
INCREASE
MOBILITY WITH
VOIP**





3CX is a software-based, **VoIP** phone system that offers a **complete** communication **solution**, designed to **save** businesses **money**.



REDUCE YOUR PHONE COSTS WHILST INCREASING YOUR PRODUCTIVITY AND MOBILITY . . .

As an affordable software-based solution, 3CX makes installation, management and maintenance of your VoIP phone system simple.

At the same time, it also offers your business a number of benefits such as superior features, flexibility, unified communications and mobility at a much lower cost.

3CX is compatible with smartphones and Mac or Windows laptops and will allow users to use their office extension from anywhere, seamlessly integrated as if they were in the office. Not only are all calls to the office free of charge, but employees can also work from their own single number and make a professional impression when being out of the office. It allows free calling to remote extensions or back to the office and reduces the requirement of fixed telephone lines. With the CRM integration, agents get a customer name rather than a number so they will know who is calling.

Key features include:



INTEGRATION WITH CRM SYSTEMS

The 3CX phone system is easy to manage and is Microsoft Windows based. It is also able to integrate with other business applications and popular CRM systems.



MOBILITY

The 3CX system is hardware vendor independent meaning it is also compatible on iOS and Android smartphones as extensions to increase your mobility. This enables you to be reachable on your extension when you are out of the office.



COST EFFICIENT

The VOIP system costs less to buy and expand, giving you a greater return on investment. 3CX also eliminates expensive telecom consultants with an easy to use web-based PBX console. The web-based management console makes configuration, updates and backups easy, eliminating the need for expensive maintenance. A VOIP system means you can make calls at lower call rates and allows you to bridge your offices for free inter-office calls.



EASIER COMMUNICATION

Unified communications are made easy with Presence, Fax & Voice Mail to email, web conferencing and instant messaging on the 3CX Windows dashboard.



MANY FEATURES

3CX provides superior features by leveraging Windows technologies. It offers easy to build voice applications with features such as conference call and desktop call control, status setting, auto-attendant, call queuing and much more