

ERP Consultant

About Minster

Established in 1979, Minster Micro Computers Ltd has been providing total IT solutions to the business community for over forty years. Customers range from small companies to corporate bodies with large multi-user networks and offices from London to Dublin. Many of our customers have been with us for over twenty years, and similarly we have staff who have been with us as long. We are proud that our service and product portfolio is both reliable and best of breed, as we only deal with leading IT providers such as Microsoft, HP, Watchguard and Datto, along with Pegasus, Infor and Microsoft for our ERP offering. We have strong long-term relationships with our customers which helps us understand their business fully, and this ensures we can help them with their future growth plans by being flexible and innovative.

Overview:

We are looking to recruit an experienced ERP Consultant, who is comfortable working in the office as well as on-site at our customer sites.

This is your opportunity to join an established and well-respected IT business in Kidderminster, in the heart of Worcestershire and the Midlands. Here at Minster, we are passionate about our business and want like-minded people to join us as we continue to grow.

Reporting to the Applications Team Leader enclosed is an outline of role responsibilities, required skillset and experience, and our package.

Responsibilities:

- Ensuring the company provides pro-active project delivery, both on time and within budget, to ensure client expectations are met and wherever possible exceeded.
- Providing technical and operational guidance and knowledge transfer to other consultants within the team, acting as a mentor whenever possible.
- Dealing with 3rd line/escalated issues from client's and the Applications team when needed.
- Creation of project and training documentation to a high standard.

We are keen to speak with people who have the following skills and experience:

- Proven full end-to-end ERP software implementation experience including scoping, training and full project roll-out as well as go-live support, both on-site and via remote delivery methods.
- Minimum 5 years' experience of ERP support and project deployment.
- Full UK Driving Licence, with access to own vehicle.
- Strong understanding of core finance and business processes, including supply chain management and CRM solutions*
- Data migration experience.
- Self-motivated, and able to manage own workload.
- Experience of project management methodology.
- A natural communicator who is able to listen, interpret and deliver project plans in a clear and concise manner to all stakeholders.
- Ability to build rapport and confidence with client's, ensuring their relationship with the company continues to be a positive and productive experience.



Other Desirable Experience and Skills:

- Fully/part-qualified AAT, ACCA or CIMA.
- Good working knowledge/understanding of servers and infrastructure.
- Experience of report and dashboard creation using Power BI, Crystal or similar.
- Previous experience of implementing and supporting proprietary mid-range ERP software solutions such as Microsoft, Sage, Pegasus, Greentree, Epicor, Exchequer etc.
- It would be advantageous to have a good working knowledge in C#, .NET, SQL, Power Apps and/or VFP.
- Knowledge and interest in the latest ERP solutions.
- *Payroll and HR software operation, along with understanding of associated processes and legislation would be advantageous.

Package:

- Working in a successful family-run business built on our values;
- **Respect, Integrity and Trust, Commitment, Working Together and Verve.**
- Being part of a growing and vibrant, fast-paced team of like-minded people who want to deliver the best possible customer experience and service.
- Great opportunities for the personal development of your soft-skills as well as attending vendor-supplied and employer provided training and qualifications.
- 37½ hours per week (see below)
- 22 days holiday, plus bank/public holidays (and 3 accrued Service Days).
- Private Healthcare Scheme
- Pension

Working Hours:

Monday: 9:00am – 5.30pm
Tuesday: 9:00am – 5.30pm
Wednesday: 8.30am – 5.30pm
Thursday: 9:00am – 5.30pm
Friday: 9:00am – 5:00pm

Please note from time-to-time, you will need to be flexible for Customer meetings.

Please register your interest by emailing your CV to our HR team hr@minstermicro.co.uk who will contact you with the full details of this role including the Package and Salary bandwidths.

