



minster

IT SUPPORT SOLUTIONS

PROTECT THE  
CORE OF YOUR  
BUSINESS

minster hardware



Minster **understand** that at the core of every **successful** business is a **hardware** system that is **robust**, reliable and resourceful. We supply, implement and provide the best **support** and **security** for your **IT infrastructure**. Minster's own system support (Sentinel) will give you **automated** care for your **network** allowing you to have peace of mind when it comes to your **internal** system.



## ONLY THE BEST IT SYSTEMS CAN MAKE A SUCCESSFUL BUSINESS FIT FOR GROWTH . . .

Minster delivers incomparable support for the main core of your business, for your hardware and your systems. To help your business perform with maximum efficiency, Minster offers a range of services that include providing your business with suitable PCs and laptops through to offering loan servers in your hour of need. Whether you are looking for a system overhaul or replacement equipment, Minster can deliver the most effective system. In addition to this, Minster's Sentinel care provides you with the latest set of tools for pro-active remote monitoring of your servers and workstations, to keep your system secure and running smoothly.

### STRATEGIC PLANNING & ROUTE MAPPING



Ensuring that you have the most effective hardware solution for your business is paramount. That's why we are keen to discuss your business requirements and find out your long-term plan. We can develop an IT strategy to suit the growing needs of your company. We will deliver this system rapidly and precisely to ensure your business has limited downtime.

### SUPPORT



We pride ourselves on our customer service to ensure we maintain a high level of satisfaction with our client base. We offer a variety of service level agreements to suit your needs. Because of our on-going in-house training programmes, our engineers are fully equipped to handle your technical queries as effectively and efficiently as possible. Where possible, we aim to solve technical issues remotely in order to save you company downtime and money.

### SentinelOne®



Our next generation anti-virus solution uses AI to monitor the behaviour of your system rather than relying on identifying known threats and viruses.

### SENTINEL ONLINE-BACKUP



Sentinel Online-Backup allows you to backup and retrieve all your important files, databases and emails safely; eliminating the need to rely solely on backup tapes or disks.

### SENTINEL RISK INTELLIGENCE



A unique dashboard that allows you to run a quick and easy scan of your server or workstation to give detailed, easy to read reports. This will highlight how compromised your business is regarding the sensitive data kept on your network.

### SENTINEL SYSTEM-MONITOR



Sentinel System-Monitor runs 60 automatic health checks every 15 minutes reducing the risk of downtime.

### SENTINEL MAIL-CATCHER



Sentinel Mail-Catcher is our comprehensive hosted anti-spam, email security and continuity service. It provides three key services for you; email outage protection, access to emails during system downtime and spam filtering.

### SENTINEL MAIL-ARCHIVE



Sentinel Mail-Archive is an email archiving software that solves your email management and storage problems on an Exchange Server. Never lose an email again!