



Retirement of Windows Server 2012 R2

Microsoft have issued a number of high-impacting "End of Life" statements during 2022 that have caused lots of confusion or concern for end users - in some cases this has affected their day-to-day access to data. At Minster, we are here to demystify this and explain what a Windows EOL statement means to you and your business if you are still using End of Life products.

Windows 2012 R2 will move from it's current Extended Support status to total End of Life from 10th October 2023. Currently this product is receiving Microsoft's security updates, so if you are part of a Patch Management programme, these will be automatically installed every month for you. However, once End of Life is reached for a product, no further security updates or support will be available, leaving all systems on this version extremely vulnerable to hacking by cyber-criminals. In addition, no bug fixes or feature enhancements will be available.

Having a hosted or cloud-based system doesn't always mean you are immune so its worth checking with your IT service provider rather than presume. Here at Minster we have been working hard with those customers affected to ensure they remain supported and cyber-secure.

Talk to your Account Manager on **01562 68211** to discuss this further, or contact us at sales@minstermicro.co.uk

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Minster's latest recruit!

Minster's team continues to grow as we welcome another new face, this time within the Service Delivery department. Paul joins the Applications team, and has been implementing new ERP business software solutions for over 35 years, so he brings with him a wealth of experience and knowledge. He takes on the role of Senior ERP Consultant and will be delivering training and projects for existing Pegasus customers, as well as scoping and implementations for those customers who are new to Minster. Paul's appointment is one of four new roles we are looking to fill as we continue to grow our teams and expand our product offering and improve our service delivery. Welcome to Team Minster, Paul!



Microsoft 365

- are you backing it up ??



More and more of our customers are moving away from their on premise systems and solutions, embracing the flexibility and high availability that a hosted or cloud-based platform can offer them.

However there is a misnomer that if you still have an on premise File Server, with an active backup, that your Microsoft 365 data and any other cloud-based data is also being backed up, so you no longer need to worry. Right? Wrong!

Microsoft 365 only holds a snapshot of your data for 30 days, so what would you do if you accidentally deleted an Excel spreadsheet or an HR document held in Word? Or perhaps you have deleted an important email in error. You would understandably phone your IT company and ask them to restore it, of course! However without a cloud-inclusive backup plan, you might find yourself with a problem.

The good news is that you can protect all of this data with a cloud-to-cloud backup solution, meaning you don't have to go back to tapes, disks or remembering to run backup tasks. It can all be managed and backed up (and restored on a file-by-file, or user-by-user basis) reliably and cost-effectively, giving you complete peace of mind AND also ticking that very important box within your Disaster Recovery and Business Continuity plans.

Have a chat with your Account Manager who will be happy to discuss Minster's range of backup solutions with you, or contact us on **01562 68211** or email sales@minstermicro.co.uk